



## **Welcome to Masa's Grill at The Harvest Golf Club!**

We have put in place safety protocols and policies to protect our guests and our team. We are committed to engaging industry best practice, conform with government regulations, provide continuous training and support, and deliver clear communication to all visitors. The foodservice industry is redefining “*The New Normal*” for restaurant operations and table service.

We would like to share with you what that entails:

- Reservations are highly recommended and guest contact information will be required (1 person per party) and will be kept in a confidential guest log.
- Physical distancing guidelines are in effect. Please be mindful of social distancing, 2 meters apart (or 6 feet). Floor decals and signs are placed throughout the establishment. Please follow the instructions that are displayed (ex: no more than 2 persons in the washroom at a time).
- Hand sanitizer is available at the entry door and throughout the establishment for all visitors.
- The restaurant occupancy is limited to 50% of regular capacity.
- The maximum number of guests per table is 6. Parties greater than 6 people must sit at two separate tables.
- Tables and chairs cannot be moved around. They must stay in place to ensure physical distancing and workflow areas are safe for visitors and employees.
- Tables must be kept 2 meters apart (or 6 feet).
- If a table has 4 chairs around it, a fifth chair cannot be added due to safety protocols.
- The point of entry to the restaurant and club house is through the main entrance, under the port cochère. Exit doors are displayed.
- Table service and food & beverage service will be adapted to ensure safety.
- Sanitation of tables and chairs are done between every seating.
- Plastic menus are used to ensure effective sanitation after every use.
- Water and condiments are available upon request.
- Peanuts are no longer available. The kiosk located outside past the 9<sup>th</sup> hole, near the patio area has packaged snacks available for purchase.
- Please use debit or credit cards for payment.
- Waiting areas are present outside, guests are encouraged to wait in their vehicle.
- The Harvest Golf Club reserves the right to refuse service to any guest if they display symptoms of illness in order to protect the public.
- Teammate health monitoring is conducted by taking temperature checks (any teammates who exhibit symptoms will be sent home immediately).
- All teammates are to wash handles as frequently as needed, at least every 30 minutes.
- Teammates are instructed to wash their uniform after every shift.
- Cleaning and sanitation schedules are in place during hours of operation. The building is professionally cleaned daily.
- On site health and safety point person present everyday to ensure best practices are being adhered to and education materials are shared.

We are delighted to greet you and wish you a safe & enjoyable visit.